

Volunteer Role Profile



Bradford District Care
NHS Foundation Trust

Volunteer Role	Library Volunteer (Lynfield Mount Hospital)
Volunteer Manager	Volunteer Service Manager
Where you will be based	Hospital

Why we want you

As a Library Volunteer at Lynfield Mount Hospital, you will support the Library Service to champion reading; raising awareness of its benefits and encouraging service users to access BDCFT's library resources.

As a volunteer you will come into regular contact with service users in hospital. The role involves being on the acute mental health wards as well as in the Garden Library in the Four Seasons Cafe.

What you will be doing

- Finding out about service users' reading preferences and interests
- Encouraging people to read and helping them to choose new books and magazines
- Collecting books from Lynfield Mount Hospital library and taking them onto wards for service users
- Signposting service users to relevant organisations, especially Bradford Libraries, so that service users can have continued access to reading after discharge
- Talking to people about what they've been reading
- With the Library team, develop ideas for this role and activities to enable engagement
- Raise awareness of relevant health promotion messages and how reading can benefit health and wellbeing
- Keeping accurate records for evaluation eg, number of interactions about reading; service user quotes and observations of the impact on service users
- Liaise with the Library team to manage donations of books
- Representing and promoting the library service
- (Optional) Supporting current service users to assist with the above tasks, if the service user is interested in applying for a similar role in future

The skills you need

- Desirable - Experience of working in Mental Health or lived experience and the challenges faced - or a willingness to learn.
- Flexible and adaptable
- Punctual and reliable
- Well presented, with a friendly and approachable manner

- Relate to people in a polite, friendly and courteous manner
- Good communication skills
- Able to follow instructions
- Ability to be calm in the face of difficult situations
- Ability to work independently and as part of a team
- Ability to respect confidentiality
- Ability to manage own time effectively
- Willingness to be flexible and to follow the guidance of a Supervisor
- Willingness to help and support staff and service users
- Ability to act on own initiative within the role description
- Able to demonstrate empathy and compassion
- Adaptable and willing to learn

What's in it for you

- All training is provided by BDCFT
- The opportunity to gain the National Certificate in Volunteering
- Excellent Volunteer support
- Out of pocket expenses paid
- NHS ID provided

Disclaimer

Volunteers are not expected to be involved in any of the following:

- Offer advice or a medical opinion on a patient's treatment or assist with anything of a clinical nature.
- Psychological interventions
- Moving or handling of patients
- Personal care activities including toileting and bathing
- Escorting patients off Trust premises
- Undertake any role outside of their volunteer role without checking first with their volunteer supervisor

Volunteers are reminded of the importance of confidentiality at all times. They must under no circumstances discuss patients' affairs with any person other than the relevant staff. If a patient or carer discloses information relevant to their condition, the volunteer should direct the patient or carer to speak to the Supervisor in charge.